



Appointment Cancellation Policy

****Please Read Carefully****

Thank you for choosing Chandler Physical Therapy & Sports Rehab. We value you as a patient and are dedicated to helping you reach your therapy goals. It is important that you attend all scheduled therapy appointments. Consistent attendance allows you and your therapist the opportunity to progress your treatment plan resulting in a faster recovery and better outcome.

If an appointment is canceled less than 24 hours before your appointment, or you fail to show for an appointment you will be charged \$35. This fee cannot be billed to your insurance company and will be your direct responsibility. Monday appointments must be canceled by the preceding Friday at 12:00pm to avoid this late cancellation fee.

Repeated cancellations or no shows are disruptive to the optimal delivery of care. As a result, **3 late cancellations or no shows will result in discontinuing physical therapy** at Chandler Physical Therapy & Sports Rehab. In the event you are discharged from our care, your referring physician and/or case manager will be notified of the reason for discharge from physical therapy.

Workers Compensation Patients Only: If you are covered by worker's compensation, your employer considers physical therapy a temporary work place; therefore, attendance should be treated accordingly. Your case manager will be notified if there are missed appointments.

Patient/Parent/Legal Guardian Signature

Date

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